

Activity 1 - Different types of contracts

List some different types of goods, services or digital content.
Identify positive and negative aspects of entering into consumer contracts.

What types of contracts are you familiar with?	What are the positive aspects of engaging in the contract?	What are the negative aspects of engaging in the contract?
<i>Examples</i>		
<i>Mobile phone</i>		

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Activity 2 - Contract terminology - what does it mean?

It is important when you enter into contracts for consumer goods or services that you understand what you are agreeing to. Look through some of the common terms or abbreviations in contracts and explain what they mean.

T&C	
STC	
Breach of contract	
Ownership	
Liability	
Acceptance	
HP	
FFPMK and SQ	
Off premises	

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Activity 3 - Where the contract is made and your consumer rights

It is important for you to know that your rights and responsibilities vary depending on where and how the contract was formed i.e. how you bought the goods or services.

This is a research activity for you to identify:

- 1) Which pieces of legislation can apply to contracts made in each place?
- 2) What rights they have to return goods or cancel services?
- 3) What redress is available if there is a problem?

The three scenarios are:



At home - doorstep selling via cold calling methods



In a shop or business premises



Online

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